



**Your Local  
Uniform Shop  
for**

**Fearnhill  
School**



**TOWN CENTRE  
SHOP**

**SHOP ONLINE  
COLLECT IN  
STORE**

**FREE LOCAL  
DELIVERY**

**FREE SIZE  
EXCHANGES**

**FITTING ADVICE  
WITH LOTS OF  
GROWTH ROOM!**

**HONEST HELP  
WITH NO UPSELL**

**Any questions on uniform? Just drop us a line at:**

**[help@theuniformmonkeys.co.uk](mailto:help@theuniformmonkeys.co.uk)**

**We will be happy to help!**

**[www.theuniformmonkeys.co.uk](http://www.theuniformmonkeys.co.uk)**

As you would expect, this summer in our Letchworth uniform shop will be different to what we are all used to.

We expect our online sales volume to increase as customers continue to avoid in-store visits. In order to have more time to prepare these online orders for collection and delivery, we have to limit our shop opening times; see below. Should circumstances change we will alter this. Please consult our website and FB page for regular updates. We will put on special events for individual schools, so please check for these updates too.

We appreciate that uniform is difficult to buy online;

that's why we opened the shop last year, as sizes are difficult to determine and it helps to try clothes on. In-line with Gov guidance, we won't be able to open our in-store changing room, but if you do visit our shop you will be able to try on a blazer, a skirt (wear leggings) and hold up sweatshirts and PE items against your child (for hygiene precautions we can't allow you to put a top on over a child's head). There will be a queuing system and safety measures will be in place in our shop.

**As a local family business we sincerely thank you and really value your support.**

*LIZ, CHRIS & ALL @ THEUNIFORMMONKEYS*

**FREE LOCAL DELIVERY**

**SHOP ONLINE COLLECT IN STORE**

**LOCAL SHOP**

**FREE SIZE EXCHANGES**

## ORDERING ONLINE

For online ordering, we would suggest the following measures to help your online choices:

### JUDGEMENT

You know your own child – if they are big or small compared to their peers, order a little above or below their age range.

### CONSULT

Consult other parents who may have already ordered to compare sizes and the fit of different items.

### MEASURE

For blazers, measure under the arms around the chest (deep breath in) to give the size. Our blazers are sold in chest sizes in inches.

### EXCHANGES

We are happy to exchange sizes for free - as long as they are in as sold/new condition. This can be done either in store or by courier arrangement.

### ADVICE

Need some advice or to know common starter sizes? If you have any questions email us at; [help@theuniformmonkeys.co.uk](mailto:help@theuniformmonkeys.co.uk)

## ORDERING IN STORE

In store we will have numerous systems to ensure safety - including distancing, queue control, sanitisation station, exchanges processing etc. See our website for a list of measures too long to list here!

When we open again from 18th June these will be the initial shop opening days:

**THURSDAY FRIDAY SATURDAY**

If you can't order online or make any of these days and definitely want your child to try on Secondary School uniform, please ring us to make an **appointment for a Sunday slot**. The rest of the week we will be processing and delivering our online orders which we anticipate being greater this year.

**Obviously it's a very uncertain time, so we may be adding or changing the days above as we see how best to serve everybody. Please like our Facebook page or check our website for updates.**

Thank you all in advance for your patience this summer. We will do our best to meet all your needs.

**NOTE - ALL OF OUR SAFETY MEASURES ARE FOR EVERYBODY'S BENEFIT BUT MAY SLOW THINGS DOWN IN OUR BUSIEST PERIOD. WITH THIS YEAR'S CHALLENGES WE'D RECOMMEND GETTING YOUR UNIFORM ORDERED IN JULY.**